



Arizona APCO & NENA Newsletter

Volume 1, Issue 4

July 2002

Homeland Security



APCO announced that former New Hampshire governor and Pres. George Bush's Chief of Staff, John Sununu, will chair a "town hall meeting" during the opening session of APCO's annual conference in Nashville in August. In a press release, APCO said, "The Town Hall meeting will continue APCO's engagement and dialogue on issues impacting public

safety communications and homeland security." Participating will be "key

"The association said the forum will, 'begin the process of designing core security initiatives and strategies for the public safety communications community.'"

federal representatives" from FEMA, the FCC, NTIA and other issue-

specific experts. The association said the forum will, "begin the process of designing core security initiatives and strategies for the public safety communications community." APCO said they will also release a white paper at the conference, "designed to provide clear direction to legislators and policy makers who are crafting new laws to improve America's homeland security."

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NENA President's Message

Barbara Jaeger

ADOA

Dear NENA Members,

First of all, I want to apologize for not having an article in the last edition of the newsletter.

I want to extend my appreciation to Susan MacFarlane and her entire committee for putting on a fabulous Western Regional. The committee's efforts made for a worthwhile and beneficial experience. I

had several individuals send me e-mails commenting on how well the conference was organized. It was evident that the attendance was down somewhat and can be directly related to both the events of September 11, 2001 and budget constraints. Once again, I want to express my heartfelt appreciation for all the hard work of our members.

During mid-June, I had the opportunity to attend the annual NENA conference in

Indianapolis, Indiana. Several of our members were given the opportunity to attend a variety of classes and programs. A tribute to the New York City Communications Division along with thoughtful consideration of the events of September 11, 2001 was highlighted during the conference. Our past regional Vice-President along with a new regional Vice President were sworn in at the closing ceremonies. Bill

(continued on page 3)

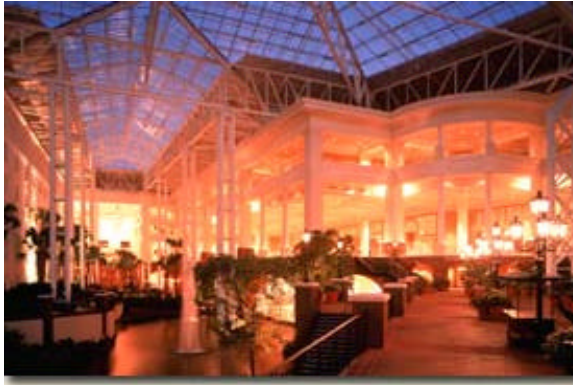
National APCO Conference 2002—Nashville, TN

As conference chair of the 68th Annual APCO International Confer-

ence and Exposition, I would like to extend a personal invitation to our Arizona brothers and sisters to be part of this year's event. Team Tennessee APCO has been working hard to ensure an affordable, educational,

and entertaining experience. Since our conference theme is, "Communications – Music To Our Ears" you can expect your visit to Music City, USA to be filled with fun.

However, more than anyone, we realize that the events of September 11th have changed our industry and the way we live. That's why we've included, for the first time ever, "Super Sessions" that deal directly with these incidents. These "Super Sessions" are twice the length of normal presentations, and feature personnel who were directly involved in managing responses in Pennsylvania, Virginia, and New York. The agenda is currently being finalized, but there will



be a wide range of other topics like APCO Projects and new technology on the program, as well.

Getting to Nashville couldn't be easier. If you can find I-40, you can't miss us! If you're

flying, there are 28 daily flights from Phoenix, many non-stop. Carriers include American, Continental, Delta, Northwest, Southwest, and United. Don't forget that APCO has negotiated a special conference rate with Delta. Check

www.apco911.org for full details. Information about discount deals with Avis, hotel space, and conference registration can also be found here.

While you're surfing the web, we invite you to visit the TNAPCO home page www.tnapco.org, the Nashville International Airport www.nashintl.com, the Nashville Convention and Visitor's Bureau, www.nashvillecvb.org, and Opryland Hotel, www.opryland.com. Of course, we really want you to visit Opryland in person August 11 - 15, because virtual reality doesn't do it justice. Folks from Arizona will find Nashville to be positively cool, with temperatures averaging in the mid-eighties. However, since the guest rooms, exhibit

halls, and presentations will all be under the same big, air-conditioned roof, you won't really care what it's like outside.

We've planned a conference that we hope you look upon as a benchmark when planning for APCO 2005. Team Tennessee APCO hopes to see you there!

Barry Furey
Conference Chair

Only 23 days left for Early Registration
We've made it worth your while to register by July 19, 2002. You won't have to wait in line to register. You'll receive your badge in the mail before the Conference. Best of all, you'll receive a discount of \$50 on a full registration

National APCO Pre-conference Activities

Pre-Conference Courses from APCO Institute

August 9-11, 2002 Nashville

??9-1-1 Center Manager \$409

??Communications Center Supervisor (CCSC) \$349

??Communications Training Officer (CTO) \$259

New Disaster Preparedness Courses:

1 day \$149

2 days \$259

??Disaster Contingency Planning for Comm Ctrs & WMD Preparedness for Dispatchers (August 10)

??Dealing with Disaster and Death and Trauma for the Dispatch Professional (August 11)

Annual Golf Tournament

The Annual Golf Tournament is now on Sunday, August 11th, 2002, from 7:30 AM to 4:00 PM at the Springhouse Golf Club. This links-style, par-72 course is home to the prestigious BellSouth Senior Classic at Opryland, a stop on the Senior PGA Tour, and offers 18 challenging holes surrounded by limestone bluffs and the scenic Cumberland River.

We hope to see you there!

NENA's new Executive Board sworn in during the annual conference :

President: **John Melcher, ENP**
 First Vice President: **Richard Taylor, ENP**
 Second Vice President: **Bill McMurray, ENP**
 North Central Regional VP: **Ronald Bonneau, ENP**
 Southeastern Regional Vice President: **David Jones, ENP**
 Northeastern Regional Vice President: **John Crabill**
 Western Regional Vice President: **Robert Oenning, ENP**
 Canadian Regional VP: **Rick Galway, ENP**
 Immediate Past President: **Sharon Counterman, ENP**

Next APCO/NENA meeting:

July 19, 2002, 10:00 a.m.

South Mountain Environmental Education Center

10409 S. Central Ave.

Phoenix, AZ

AARC meeting held prior to general meeting

Directions:

From the south take I 10 to Baseline, west to Central, south past Dobbins and Park Entrance HQ

From I 17 take either 7th Ave or 7th St east or west to Central

Questions:

call Tami deRuiter at 602-262-6070

Tidbits of Information

When will public safety see this technology?

Boeing Co.'s Space & Communications group has won an \$856 million contract with the Dept. of Defense to develop and produce a new Army communications network called the Joint Tactical Radio System that will allow soldiers, ground vehicles and aircraft to communicate on a common frequency. The JTRS uses software-defined radios whose features, frequencies and other characteristics can be programmed as needed, making interoperability very easy.

APCO recently released a survey of public safety officials that showed 58% of public safety communicators consider funding the most significant barrier to meeting homeland security needs.

An elderly woman called 911 on her cell phone to report that her car had been broken into. She is hysterical as she explains her situation to the dispatcher: "They've stolen the stereo, the steering wheel, the brake pedal and even the accelerator!" she cried. The dispatcher said, "Stay calm. An officer is on the way." A few minutes later, the officer radios in. "Disregard." He says. "She got in the back seat by mistake."



Arizona APCO

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Arizona NENA

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We're on the Web

www.az.-apco-nea.org



Mission Statement

Arizona APCO/NENA
is dedicated to
promoting the issues of
public safety communications to the
public and to educating
Public Safety Professionals to
enhance career development.