



Arizona APCO & NENA Newsletter

Volume 1, Issue 2

March 2002

APCO/NENA 2002 Western Regional



Susan MacFarlane
**2002 Western Regional
Chairperson**



By the publishing of this newsletter, it will be less than one month until the 2002 Western Regional Conference. This conference has been in the makings for over four years and it will be great to see the hard work of the committee chairs come to fruition. We want this to be a conference that provides the best seminars, exhibits and events possible along with highlighting the Arizona Chapters of APCO and NENA. We believe that we have done that with all of

our planning and if you not registered it is not too late! Early registration price was over on February 22 but you can still attend for a very reasonable price.

The entire conference schedule along with the seminar schedule is on our web site at www.az-apco-nea.org. I have received many inquiries about the Corona Ranch event. Thursday evening, March

21, we will transport everyone to the beautiful setting of Corona Ranch, which is only ten minutes from downtown Phoenix. A welcome reception with appetizers and interactive games kicks off the evening followed by a Mexican rodeo that focuses on precision riding and roping. A dinner with music and (continued on page 3) dancing closes out the eve-



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APCO President's Message

Liz Hunt
Mesa Communications

This has been a roller coaster year for all of us. As my presidency comes close to an end, I marvel on how quickly the time has gone by. This has been a turbulent year for all of us but especially for those of us working in the Public

Safety field. We have a greater appreciation for each other and those we serve. The Western Regional Conference is at our heels and promises to be an excellent conference. I encourage all members to attend, even if for one day of training. This conference is designed to give you the forum to learn new ideas,

network with peers, and most of all, to have fun. I am very proud of the Arizona APCO and NENA members for all the great work they have done on this conference. So many go above and beyond for us and I would like to give each of you my sincere thanks.

Liz Hunt ✍

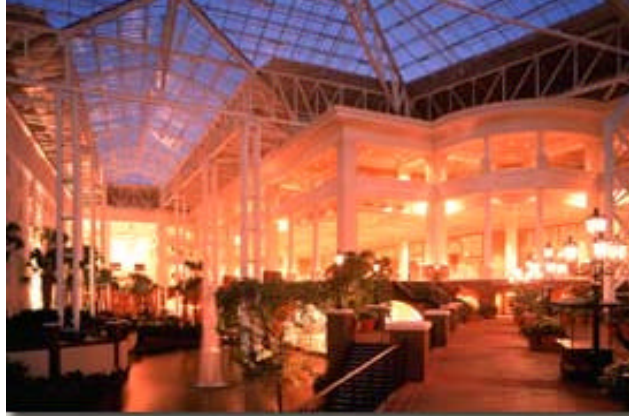
National APCO Conference 2002—Nashville, TN

As conference chair of the 68th Annual APCO International Conference and Exposition, I would like to extend a personal invitation to our Arizona brothers and sisters to be part of this year's event. Team Tennessee APCO has been working hard to ensure an affordable, educational, and entertaining experience. Since our conference theme is, "Communications – Music To Our Ears" you can expect your visit to Music City, USA to be filled with fun.

However, more than anyone, we realize that the events of September 11th have changed our industry and the way we live. That's why we've included, for the first time ever, "Super Sessions" that deal directly with these incidents. These "Super Sessions" are twice the length of normal presentations, and feature personnel who were directly involved in managing responses in Pennsylvania, Virginia, and New York. The agenda is currently being finalized, but there will be a wide



range of other topics like APCO Projects and new technology on the program, as well.



Getting to Nashville couldn't be easier. If you can find I-40, you can't miss us! If you're flying, there are 28 daily flights from Phoenix, many non-stop. Carriers include American, Continental, Delta, Northwest, Southwest, and United. Don't forget that APCO has negotiated a special conference rate with Delta. Check www.apco911.org for full details. Information about discount deals with Avis, hotel space, and conference registration can also be found here.

While you're surfing the web, we invite you to visit the TNAPCO home page www.tnapco.org, the Nashville International Airport www.nashintl.com, the Nashville Convention and Visitor's Bureau, www.nashvillecvb.org, and Opryland Hotel, www.opryland.com. Of course, we really want you to visit Opryland in person August 11 - 15, because virtual reality doesn't do it justice. Folks from Arizona will find Nashville to be positively cool, with temperatures averaging in the mid-eighties. However, since the guest rooms, exhibit halls, and presentations will all be under the same big, air-conditioned roof, you won't really care what it's like outside.

We've planned a conference that we



hope you look upon as a benchmark when planning for APCO 2005. Team Tennessee APCO hopes to see you there!

Barry Furey

National NENA Conference 2002—Indianapolis, IN

The New 911: Serving the Public in Changing Times

Managing 911 is easier when you network with your peers. Plan to attend the most informative and comprehensive conference on 911 issues. Join more than 2000 experts, innovators and colleagues and learn how the



best minds in 911 are succeeding in a post-September 11 environment. The depth, breadth, and practicality of NENA's Annual Conference will help you succeed in a challenging but promising 911 environment.

2002 Annual Conference and Trade Show

June 16-20, 2002
Indianapolis Convention Center & RCA Dome
Indianapolis, IN

APCO/NENA 2002 Western Regional (continued)

ning. It is sure to be a fun filled evening and a great way to network with peers from the western states. You never know when you are going to find someone who has already solved the

Register Today!

currently dealing with. Networking is always one of the side benefits of attending a conference. Whatever the reason that brings you to the Western Regional we look forward to seeing you there!

See you at the Conference!

..... Ask The Expert!

Someone Wants to Know

Q. IF THE CARL T HAYDEN, VA HOSPITAL WAS ON THE EMS SYSTEM IN THE PAST, WHY AREN'T WE ABLE TO ACCESS THE SYSTEM NOW?

R. The Phoenix VA hospital has not had an EMSCOM radio or call sign assigned to the ER, nor is it on the Phoenix Fire list. But if a

pre-hospital EMSCOM radio user needs to talk to their ER, EMSCOM can cross-patch a mountain-top base station to the phone number listed for their ER. If the pre-hospital user has a cell phone they can call the ER direct.

Stephen Powles
EMSCOM Coordinator

The entire conference schedule along with the seminar schedule is on our web site at www.az-apco-nena.org

NENA President's Message

Barbara Jaeger
NENA President

This year you have an opportunity to attend the Western Regional Conference co-sponsored by the Arizona NENA and APCO Chapters. The conference has been scheduled for March 20-22, 2002 at the Phoenix Civic Plaza. The ability to participate in a national level program is something that each and every one of you should experience.

"I implore each and every one of you to go Beyond Traditional Horizons and meet us in Phoenix for the 2002 Western Regional Conference and Exposition."

The conference committee headed by Susan MacFarlane has planned a comprehensive program that rivals the APCO and NENA national conferences. Activities have been planned

that will provide you knowledge in addition to keeping you stimulated. You will have the opportunity to visit with more than 130 public safety vendors, who have committed to the conference.

If you are planning an upgrade, renovation or new equipment acquisition, you will have an opportunity to look at a variety of public safety equipment including radio, telephone, CAD equipment and furniture. In this age of tight budgets, this definitely provides you with the opportunity to get the most bang for your buck.

On Tuesday evening from 6:30 - 9:30 p.m., Positron Public Safety Sys-

tems is sponsoring the Welcome Reception. Dress up and get ready to boogie at a glittering tribute to "Saturday Night Fever". From that point forward you will be engrossed in anything and everything you ever wanted to know about public safety communications. On Wednesday afternoon the exhibit hall opens with more than 130 vendors displaying their wares. Thursday evening is destined to be a blast at Corona Ranch; it's not just dinner it is an event.

I implore each and every one of you to go Beyond Traditional Horizons and meet us in Phoenix for the 2002 Western Regional Conference and Exposition. For additional information visit www.az-apco-nena.org

ACPO-NENA General Meeting, January 17, 2002

City of Tucson, Tucson, Arizona

Meeting called to order at 1014 by Liz Hunt, AZ APCO President.

Joe Noce made the motion to accept the minutes from the last meeting. Mary Leonard seconded motion, minutes accepted. No one opposed.

Sheila Blevins gave the following information on 9-1-1 in the State of Arizona on behalf of Barbara Jaeger:

Upgrades on Existing 9-1-1 Equipment

Gila County – Recently, meetings have moved the addressing efforts along in Gila County. They are currently in the process of putting together a funding proposal to complete their rural addressing.

Maricopa County – All sites have been upgraded for SS7 and the area code split. Remote fax capability is in the process of being installed for the Capital Police. There has been a request to consider Fountain Hills Fire coming into the system as a remote fax site. Glendale Police Department's equipment was replaced on October 27, 2001.

Pima County – Tucson Police Department, Tucson Fire/EMS and Tucson 9-1-1's installation of new 9-1-1 equipment has been completed. Remote fax capabilities have replaced the remote print for all sites. All sites have been upgraded for SS7 and the area code split.

Pinal County – Equipment replacement is complete at the Pinal County Sheriff's Office. There have been discussions regarding upgrading Florence PD from a remote print site to a primary PSAP.

Yavapai County – Addressing continues to move along with Black Canyon City at 80% and the Paulden area at 75%. Corrections to the initial simulation for the Highway 69 corridor have been returned to Qwest. They are also considering putting together a funding proposal to complete the rural addressing program. The equipment at Prescott Police Department was replaced on September 19, 2001. The Prescott Valley PD have entered into an IGA with Prescott PD to do their dispatching for them. The change of dispatch responsibility is scheduled for mid-December.

Yuma County – Equipment at Somerton Police Department and Yuma County SO has been replaced. Upgrades have been completed for the SS7 and the area code split.

9-1-1 Equipment on State Contract – Work is underway to develop a new RFP within the next six months, but in the meantime, the current contract for their efforts. On October 29, 2001, Loretta Hadlock of the Glendale Police Department was presented the 9-1-1 Telecommunicator of the Year Award. Commendations were presented to Kristena Dugan, Casa Grande Police Department on October 15, 2001 and to Grace Neal-Jessen, Marana Police Department on October 16, 2001. The commendation award to Michelle Tavernaro, Tucson Police Department will be presented on January 29, 2002.

Susan MacFarlane gave the Treasurer's report for APCO on behalf of Jean Maiocco:

Expenses

Web Site	\$61.90
Software Newsletter	\$150.87
Total	\$212.77

Income

NENA	\$325.64
Membership Dues	40.40
Total	\$366.04

Checking Account Balance –1/18/01	\$4543.87
Savings Account Balance—01/18/02	\$2030.84

ACPO-NENA General Meeting, January 17, 2002 (continued)

We are not mailing out the newsletter, the newsletter is available on the web site. If you have extenuating circumstances that prevent you from getting the newsletter on the web site, please contact Susan Loll at s_loll@mcso.maricopa.gov or 602-256-1300 ext. 4511.

From APCO Secretary, Susan Loll:

Since the November of 2001 meeting, Arizona APCO has gained 15 new members. We now have a total of 350 members for the state of Arizona. The City of Surprise added nine new members in the month of December. Congratulations and welcome!

From Sam Bass, Arizona APCO Technical Operating Committee:

For the Period of November 19, 2001 through January 2002:

A total of 108 applications were processed during 2001.

Letters have been sent to the following agencies that have expired FCC licenses:

- Board of Regents U of A, WNFC787 (application received)
- Clarksdale School District, WPIC743 (they have responded)
- Colorado Indian Tribe, KXZ889
- San Carlos Apache Tribe, WPJQ593
- Town of Huachuca City, Call sign KNBB208
- Town of Kearny, WNVV408
- Mohave County Sheriff's Office, KTL697, WPJM488, KNED348
- Salt River Pima Maricopa Indian Community, KUV664
- City of Flagstaff, WNGS642
- City of Willcox, WNFD683 (have responded and have refiled)
- Navajo Tribe, WNBS230 (renewed)

The following agencies will receive letters this week.

- Navajo Nation, WPIX250 (wrong address on expired license, letter returned)
- Navajo and Hopi Indian Tribes, WNSY663
- Hopi Tribe, WPJQ271
- First Mesa Consolidated Villages, KNNJ284
- Kykotsmovi, Village of, Gila River Indian Community, KA78042
- Sun Lakes Volunteer Fire District, KAA553
- Central Heights, Town of, KXB536
- Yuma Search and Rescue Squad, KV6095
- Colorado City Fire District, KNAE766
- City of Douglas, KSN252

The agencies that have expired licenses and have not taken action and filed for a new license, and are still operating, are in violation of FCC rules.

All call signs will be audited. You can go to the FCC web site and see which agencies are being audited.

From Susan MacFarlane, Western Regional Conference Chair:

We need pictures from all agencies. E-mail them or send them to Susan. The initial flyer for the Western Regional has gone out. We will be doing the 2nd mailing at the end of this month.

ACPO-NENA General Meeting, January 17, 2002 (continued)

Our big event is at Corona Ranch; we will be doing busing from the Civic Plaza. On Friday, the Corporate International Advisory Committee will be having a meeting at the Conference. They would like to have some participation from the local level at this meeting. Last count we are up to 100 vendors. Will be having static displays, Police on Wednesday and Fire/EMS on Thursday.

From Joe Noce, Executive Council Representative:

The Executive Council will be meeting February 23 in Tampa. The financial situation is getting better, but it's not there yet. The main thing they are working on right now is wireless issues. If you have published the FAA information for calls from wireless phones from airplanes, please destroy it. It is not valid. APCO and NENA will publish an updated list ASAP. He will also work on having a Project 40 meeting at the Western Regional.

☞ 25-year retirement---some agencies have filled out the paperwork for the study. CORP tells you how much money it is to buy in, then how much money is coming from your older retirement system, then how much your agency going to have to put in.

☞ Rumor—as soon as we have a new governor, they are going to go back for the 20-year retirement.

From Scott Tillman, Interagency:

☞ Current activities: Coconino/Flagstaff will be adding a DL to their frequencies to alleviate some of the interference.

From Steve Powell, Emergency Medical Services:

☞ Nothing to report at this time

From Andy Lacy-Commercial Chair:

☞ Just want to remind all current vendors in Arizona to make sure they have a booth at the Western Regional.

☞ The new XTS5000 Digital for both 700 and 800 MHz, handheld radio has debuted and will be at Motorola's booth at the Western Regional.

New Business

From Liz Hunt, Arizona APCO President:

☞ Liz asked a general question on if agencies have considered how they will handle 911 hang ups from cell phones when Phase I is implemented? Yvonne the Training Coordinator for Pima County SO will provide their operational procedures on how they handle these hang up calls.

☞ A golf tournament will be held the day before the Western Regional, March 19th, round of golf is \$75...sign up is on the web.

Next Meeting is May 17th in the Phoenix area (location to be announced). We will have a western states regional meeting at the Western Regional Conference.

Motion to adjourn by Tami deRuiter. Karen Allen seconded motion. Meeting adjourned at 1055

SEE YOU IN MARCH!

Respectfully submitted,

Susan Loll
Arizona APCO
Chapter Secretary

ACPO-NENA General Meeting, January 17, 2002 (continued)

NENA Treasurer Report submitted by Mary Dysinger-Franklin:

Previous Balance November 16, 2001:		\$4,960.04
Checks:		
Wells Fargo (Savings bonds)	200.00	
Subtotal:	-200.00	
Deposits:		
Subtotal:	0.00	
Balance: January 18, 2002		\$4,760.04

Next APCO/NENA meeting:

May 17, 2002, 10:00 a.m.
 South Mountain Environmental Education Center
 10409 S. Central Ave.
 Phoenix, AZ

AARC meeting held prior to general meeting

Directions:

From the south take I10 to Baseline, west to Central, south past Dobbins and Park Entrance HQ

From I17 take either 7th Ave or 7th St east or west to Central

Questions:

call Tami deRuiter at 520-741-4904

Tidbits of Information

Feb. 24, 2002

APCO issued a press release that agreed with a recent FCC warning on radio interference...no, not 800 MHz interference. This interference is generated by store displays demonstrating those wireless phone antennas that flash an LED when a call is received. The displays use a device that actually generates a radio signal – illegally and without FCC authorization – to activate a demonstration model of the antenna. "The vendor displays interfere with cellular and other wireless communications in their vicinity...which can affect everyone from public safety to the mall security communications systems where the vendor kiosks are located" APCO wrote.

Public Safety Training Consultants has announced a "9-1-1 We Answered The Call" T-shirt in connection with their 911 Cares program, which honors those involved in the Sept. 11 terrorist attacks. The company said that 100% of the proceeds will go to the 911 Cares project, which in turn will go to dispatchers at the involved agencies. Sizes range from small to 4XL and you can see a photo of the design (neat back!) and order on-line at: <http://www.pstc911.com/shirt.htm>

The APCO Project 25 Steering Committee announced formal acceptance of a proposal to create a new Project 25, two-slot TDMA standard, which the groups says "will fit into a critical place in the Project 25 family of wireless, digital technology standards for public safety." The proposal, from EADS-Defense & Security Networks (EDSN) and Nortel Networks, "fits the needs of the large, geographically constrained US Public Safety agencies, while proposing an extremely high level of interoperability with a fairly graceful migration path," the Committee said.



Arizona APCO

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We're on the Web

www.az.-apco-nea.org



Mission Statement

Arizona APCO/NENA
is dedicated to
promoting the issues of
public safety communications to the
public and to educating
Public Safety Professionals to
enhance career development.